

Terms and Conditions for Stuart McGoo Counselling and Psychotherapy

Effective Date: **17-08-2026**

Thank you for choosing Stuart McGoo Counselling and Psychotherapy. By booking a session, you agree to the following terms and conditions:

1. Booking and Payment

- All counselling sessions must be paid for in advance.
- Payments can be made via bank transfer or PayPal.
- Full payment must be received to confirm your appointment.

2. Cancellation Policy

- A minimum of 48 hours' notice is required to cancel or reschedule a session.
- Cancellations made with less than 48 hours' notice will be charged in full.
- In case of a no-show, the session fee is non-refundable.

3. Refunds and Rescheduling

- Sessions canceled with at least 48 hours' notice can be rescheduled to a future date.
- Refunds may be considered only in exceptional circumstances at the discretion of Stuart McGoo

4. Session Conduct

- Sessions will start and end at the agreed times. Late arrivals may result in a shorter session without refund.

5. Confidentiality

- All client information and session content are kept strictly confidential, except where disclosure is required by law.

By booking a session, you acknowledge that you have read, understood, and agreed to these terms and conditions.

Contact Information

For any questions or to discuss these terms, please contact:

Stuart McGoo

Email: stuart.mcgoo@icloud.com

Phone: 07464606617 (Number active Mon to Fri, 9pm to 5pm)